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| <b>Title</b> | <b>Plan and prepare for commercial river trips</b> |                |          |
| <b>Level</b> | <b>4</b>   | <b>Credits</b> | <b>5</b> |

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| <b>Purpose</b> | <p>This unit standard is intended for people who guide or intend to guide commercial river trips.</p> <p>People credited with this unit standard are able to: describe the rules, regulations, codes of practice and safety guidelines governing commercial river operations in New Zealand; use weather and river grade and flow information in trip planning; organise equipment and participate in pre- and post-trip activities for guiding commercial river trips; screen participants for suitability for commercial river trips; and provide customer service to participants in preparation for commercial river trips.</p> |
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| <b>Classification</b> | Outdoor Recreation > Rafting |
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| <b>Available grade</b> | Achieved |
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### Explanatory notes

- 1 All activities must comply with the policies, procedures and requirements of the operator involved and any relevant legislative and/or regulatory requirements which include but are not limited to – Department of Conservation *New Zealand Environmental Care Code* and *New Zealand Water Care Code*; Health and Safety in Employment Act 1992; Injury Prevention, Rehabilitation and Compensation Act 2001; Maritime Transport Act 1994; Maritime Rule Part 80 *Marine Craft Involved in Adventure Tourism*; Maritime Rule Part 91 *Navigation Safety Rules*; and their subsequent amendments, and relevant Maritime New Zealand (MNZ) safety guidelines.
- 2 All river guiding activities must be logged. Logged information must include but is not limited to – dates, river, section, duration, water level, grade, craft type, trip leader, participant and guide numbers, accidents and incidents. Log books can be obtained from the New Zealand Rafting Association <http://www.nz-rafting.co.nz>.
- 3 The National River Guide Awards include: National Raft Guide Award Grade III and Grade IV/V, Senior National Raft Guide Award Grade III and Grade IV/V, and National Whitewater Boarding Guide Award.
- 4 Recommended resource – Franco Ferrero, *Whitewater Safety and Rescue*, 2nd Edition, Pesda Press, 2006 <http://www.pesdapress.com>.

- 5 Behaviour during assessment demonstrates environmental care and consideration of other river users, consistent with the *Environmental Care Code* and *Water Care Code*, and current industry practice.
- 6 Definition  
*Current industry practice* refers to practices promoted through industry national forums, newsletters and assessments, and which are generally accepted by experienced practitioners as safe and relevant. These will be consistent with any applicable regulatory requirements and/or manufacturers' recommendations. Applicable regulatory requirements and manufacturers' recommendations may be specified in evidence requirements where particular emphasis is required.

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## Outcomes and evidence requirements

### Outcome 1

Describe the rules, regulations, codes of practice and safety guidelines governing commercial river operations in New Zealand.

#### Evidence requirements

- 1.1 The National River Guide awards and training pathways, and the operational parameters for each type and level of river guide award, are described.
- 1.2 The roles and responsibilities of a river guide are described in terms of relevant regulations, rules, guidelines and/or codes of practice.

### Outcome 2

Use weather and river grade and flow information in trip planning.

#### Evidence requirements

- 2.1 A range of weather and river flow information sources are accessed to determine river trip safety parameters.
- 2.2 River volume is estimated, in accordance with current industry practice.
- 2.3 Current river conditions are assessed in terms of the river grading system in use in New Zealand.
- 2.4 Trip planning is adjusted in accordance with forecast weather, its effect on catchment areas, local river conditions and local climate.
- 2.5 Forecast weather is compared to actual weather conditions and judgement is reached on any further adjustments required to trip plan.

### Outcome 3

Organise equipment and participate in pre- and post-trip activities for guiding commercial river trips.

**Evidence requirements**

- 3.1 Describe the importance of, and participate in, pre- and post-trip guide meetings.
- 3.2 Participate in documentation of trip planning and trip reporting requirements.
- 3.3 Assist in equipment preparation according to current industry practice.
- 3.4 Equipment is stored and maintained in accordance with current industry practice.

**Outcome 4**

Screen participants for suitability for commercial river trips.

**Evidence requirements**

- 4.1 Participants are assessed as being suitable for the physical demands of the river trip.  
  
Range      age and physical considerations, medical conditions, pre-existing injuries, swimming abilities.
- 4.2 Participants with special safety and/or other needs are identified to the trip leader.

**Outcome 5**

Provide customer service to participants in preparation for commercial river trips.

**Evidence requirements**

- 5.1 Participants are provided with the information required for successful river trips including river etiquette, environmental care and any cultural issues.
- 5.2 Participants are advised of the risks associated with moving water, and their understanding of self-responsibility and the importance of following guide instructions is confirmed.
- 5.3 Safety briefings are completed with participants and their understanding confirmed.
- 5.4 Participants are correctly fitted with equipment required for the river and weather conditions.
- 5.5 Interactions with participants are carried out with courtesy and in a professional manner.

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| <b>Planned review date</b> | 31 December 2014 |
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#### Status information and last date for assessment for superseded versions

| Process      | Version | Date              | Last Date for Assessment |
|--------------|---------|-------------------|--------------------------|
| Registration | 1       | 17 September 2010 | N/A                      |

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| <b>Accreditation and Moderation Action Plan (AMAP) reference</b> | 0099 |
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This AMAP can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

#### Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, or an inter-institutional body with delegated authority for quality assurance, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Consent requirements and an outline of the moderation system that applies to this standard are outlined in the Accreditation and Moderation Action Plan (AMAP). The AMAP also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

#### Comments on this unit standard

Please contact Skills Active Aotearoa Limited [info@skillsactive.org.nz](mailto:info@skillsactive.org.nz) if you wish to suggest changes to the content of this unit standard.