

Title	Coordinate and manage multiple craft trips as a senior guide on Grade III or above river environments		
Level	5	Credits	7

Purpose	<p>This unit standard is intended for people who work or intend to work as senior guides on commercial river trips on Grade III or above river environments.</p> <p>People credited with this unit standard are able to: demonstrate knowledge of MNZ rules and safety guidelines, New Zealand river guide training pathways and the national governing body, and their relationship to each other; and coordinate and manage multiple craft river trips.</p>
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Classification	Outdoor Recreation > Rafting
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Available grade	Achieved
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Entry information	
Critical health and safety prerequisites	Persons seeking credit for this unit standard must hold either the NZRA Raft Guide Award or the NZ National Whitewater Board Award.

Explanatory notes

- 1 All activities must comply with the policies, procedures and requirements of the operator involved and any relevant legislative and/or regulatory requirements which include but are not limited to – Department of Conservation *New Zealand Environmental Care Code* and *New Zealand Water Care Code*; Health and Safety in Employment Act 1992; Injury Prevention, Rehabilitation and Compensation Act 2001; Maritime Transport Act 1994; Maritime Rule Part 80 *Marine Craft Involved in Adventure Tourism*; Maritime Rule Part 91 *Navigation Safety Rules*; and their subsequent amendments, and relevant Maritime New Zealand safety guidelines.
- 2 All river guiding activities must be logged. Logged information must include but is not limited to – dates, river, section, duration, water level, grade, craft type, trip leader, participant and guide numbers, accidents and incidents. Log books can be obtained from the New Zealand Rafting Association <http://www.nz-rafting.co.nz>.
- 3 Assessment of this unit standard may be undertaken in simulated conditions.

- 4 Recommended resource – Franco Ferrero, *Whitewater Safety and Rescue*, 2nd Edition, Pesda Press, 2006 <http://www.pesdapress.com>.
- 5 Behaviour during assessment demonstrates environmental care and consideration of other river users, consistent with the *Environmental Care Code* and *Water Care Code*, and current industry practice.
- 6 Definitions
Current industry practice refers to practices promoted through industry national forums, newsletters and assessments, and which are generally accepted by experienced practitioners as safe and relevant. These will be consistent with any applicable regulatory requirements and/or manufacturers' recommendations. Applicable regulatory requirements and manufacturers' recommendations may be specified in evidence requirements where particular emphasis is required.
MNZ is Maritime New Zealand and is the governing body for NZ Rafting.
Multiple craft refers a minimum of two craft.
NZRA is the New Zealand Rafting Association and is the national governing body for rafting and whitewater boarding operations.
Skills Active Aotearoa is the Sport, Fitness, and Recreation Industry Training Organisation.
Organisational requirements refer to policies and procedures of the outdoor activities organisation and include compliance with any applicable legislation, standards and codes.
Craft is a non powered whitewater vessel manned by one or more people.

Outcomes and evidence requirements

Outcome 1

Demonstrate knowledge of MNZ rules and safety guidelines, New Zealand river guide training pathways and the national governing body, and their relationship to each other.

Evidence requirements

- 1.1 The roles of MNZ, Skills Active Aotearoa and NZRA are described and their relationship to each other is explained in terms of rules, safety guidelines and training pathways.

Outcome 2

Coordinate and manage multiple craft river trips.

Evidence requirements

- 2.1 Working knowledge of the company's standard operating procedures is demonstrated in terms of the incident reporting procedures, risk management strategies and plan, and established emergency procedures.
- 2.2 The skills and attitudes of a professional senior guide are modelled including caring for personal, client and company equipment.

2.3 Leadership skills are demonstrated when dealing with other guides in accordance with current industry practice.

Range delegation, empathy, supervision, communication.

2.4 The coordination of logistics is in accordance with current industry practice and organisational requirements.

Range logistics – equipment, time management, client screening, vehicle, guides.

2.5 On-river safety systems are managed in accordance with current industry practice and organisational requirements.

2.6 Management of problems with clients and guides in response to changing conditions is in accordance with current industry practice and organisational requirements, and demonstrates effective problem-solving skills.

Range problems may include but are not limited to – clients unsuited for river trip requirements; drugs, alcohol; language; complaints from clients; clients unwilling to continue trip; poorly prepared, sick or injured guides; rising rivers; drop in temperature; emergency camp.

2.7 Technical guiding skills that facilitate coordination and management of multiple craft on Grade III or above river/s are demonstrated in accordance with current industry practice.

Replacement information	This unit standard, unit standard 26518, and unit standard 26519 replaced unit standard 21285.
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Planned review date	31 December 2014
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	17 September 2010	N/A

Accreditation and Moderation Action Plan (AMAP) reference	0099
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This AMAP can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, or an inter-institutional body with delegated authority for quality assurance, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Consent requirements and an outline of the moderation system that applies to this standard are outlined in the Accreditation and Moderation Action Plan (AMAP). The AMAP also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact Skills Active Aotearoa Limited info@skillsactive.org.nz if you wish to suggest changes to the content of this unit standard.